

# It's Arbor Day!

## Plant A **FREE** Shade Tree

LADWP's Trees for a Green LA Program is partnering with Million Trees LA to expand the City's urban forest. To date, the program has delivered over 182,800 trees to qualifying customers. Both residential and commercial customers can participate.

To get your free home shade trees, complete either an online workshop at [www.ladwp.com/trees](http://www.ladwp.com/trees) or call 1-800-GREENLA (1-800-473-3652) for a DVD based workshop.

\*You must be an electric customer of the Los Angeles Department of Water and Power to receive the trees.



## Make LA Count in 2010

By checking your mail.

Look for the 10-question Census form in your mailbox from March 15-17. Fill it out, and return it in the enclosed prepaid postage envelope. That's all you need to do to ensure LA gets its fair share of federal and state funding.

The Census is safe, confidential, and helps decide how to allocate resources for the next decade.

The 2010 Census will be one of the shortest and simplest in U.S. history. It will ask basic questions including:

- Name
- Sex
- Age and date of birth
- Hispanic origin
- Race
- Household relationship
- If you own or rent your home

It requires less personal information than a typical credit card application. For example, the 2010 Census does NOT ask about bank account information, salary or income, citizenship or immigration status, and will never ask you for your Social Security number.

Call (213) 978-0301 for more information or visit our website at



1-800-DIAL DWP  
[www.ladwp.com](http://www.ladwp.com)



# CONNECTIONS

March - April 2010



Take part in a global revolution and join hundreds of millions of people around the world in the fight against climate change. On April 22, we celebrate the 40th Anniversary of Earth Day. Stop by LADWP Headquarters, 111 North Hope Street in Downtown Los Angeles, to learn how you too can help conserve our precious resources. Join the Los Angeles Department of Water and Power in its commitment to protect the environment, reduce our carbon footprint and create a cleaner, greener Los Angeles for future generations.

Un resumen en el idioma español está adentro.

## Celebrate this Earth Day by saving water, energy and money with LADWP Water Conservation and Energy Efficiency Rebates.

LADWP Residential customers can receive rebates on a variety of water and energy saving products. LADWP's cash rebates make purchasing water and energy efficient products EASY and more AFFORDABLE. Simply log on to [www.ladwp.com](http://www.ladwp.com) and select the tab "Rebates & Programs" to see program details. Additional information on Water Conservation Rebates is also available by calling 1-800-544-4498. For more information on Energy Efficiency Rebates, please call 1-800-374-2224.

### Water Conservation Rebates include:

- High Efficiency Toilets: \$100 per upgrade\*
- Weather-Based Irrigation Controllers: \$200 per controller\*
- Rotating Nozzles: \$7 per nozzle\*
- Synthetic Turf: \$1 per square foot\*
- Residential Drought Resistant Landscape Incentive Program: \$1.00 per square foot\*
- High Efficiency Clothes Washers: \$300\*



### Energy Efficiency Rebates include:

- Energy Efficient Refrigerators: \$100 combined rebate when you purchase a new Energy Star® refrigerator and recycle your old one\*
- Pool Pump and Motor Replacement Variable-Speed or Multi-Speed: \$300.00/Limit 1 Unit\*
- Low E - Dual Pane Windows: \$1.00 per sq ft\*
- Energy Efficient Air Conditioners: \$50 per unit\*

\*Before purchasing any water or energy saving product, visit [www.ladwp.com](http://www.ladwp.com) for program details and for a complete list of qualifying products and models. All programs and rebates are subject to change and availability.

## CAUTION WATCH FOR WORKERS

The LADWP urges all motorists to drive safely and pay special attention when maneuvering through construction zones.

- Slow down and obey posted speed limits.
- Be patient and avoid excessive lane changing. Merge early.
- Keep a safe distance between you and the vehicle in front of you.
- Heed signs and obey traffic officers.
- Most important, stay alert and watch for work crew and construction vehicles.

Remember - LADWP crews are working for you. Let's make sure everyone gets home safely.

## HELP MOW DOWN POLLUTION

Turn in a working gas lawn mower to the South Coast Air Quality Management District (AQMD), and get a new cordless electric mower at a greatly reduced price.

**Prices start at \$100.**

Registration is on a first-come, first-served basis and starts on April 21 at 8 a.m. No reservations will be taken prior to that date.



For information, or to register, contact the AQMD at [www.aqmd.gov](http://www.aqmd.gov), or call (888) 425-6247.



## No Charge for One-Time Credit Card Payments

Managing your LADWP account is now easier than ever before!

As a residential customer, you may now use your credit or debit card, as well as an ACH (electronic check), at no charge when you make one-time payments online or by phone using the self-serve options. Making a credit card payment is convenient and secure, and there is no need to register your financial information.

This new offer complements LADWP's paperless billing and online bill pay services, allowing you to quickly and easily access your account while saving paper, stamps and fees. Simply log on to [www.ladwp.com](http://www.ladwp.com) and register your DWP account if you have not done so already, then use the automated features online or at 1-800-DIAL DWP to make payments or handle a variety of service options.

At this time, one-time payments by credit card, debit card and electronic checks are available only when using the automated services.

**Convenient. Efficient. Environmentally-Friendly.**

## Opening the Gates of Opportunity

The Los Angeles Department of Water and Power purchases a significant amount of goods and services each year. We strongly encourage all of our customers who are also business owners to register at both [www.ladwp.com/ersp](http://www.ladwp.com/ersp) and [www.labavn.org](http://www.labavn.org) to receive notices of upcoming bid opportunities.



Para nuestros lectores del idioma español

## DÍA DE LA TIERRA 2010

Apoye al LADWP a celebrar y proteger el medio ambiente al conservar agua, energía y dinero con los programas de reembolso del LADWP. Clientes residenciales pueden recibir reembolsos en una variedad de productos que ayudan a conservar agua y energía. Simplemente visite [www.ladwp.com](http://www.ladwp.com) y seleccione "Rebates & Programs."

## SIEMPRE UN ÁRBOL DE SOMBRA GRATIS

Clientes de energía residenciales y comerciales pueden recibir árboles de sombra gratis a través de nuestro programa Trees for a Green LA (Árboles para un Los Ángeles Verde) Para recibir sus árboles gratuitos complete una clase de Internet en [www.ladwp.com/trees](http://www.ladwp.com/trees) o llame al 1-800-GREENLA (1-800-473-3652).

## PAGOS A TRAVÉS DE TARJETA DE CRÉDITO GRATUITOS

Los clientes residenciales ahora pueden usar su tarjeta de crédito o débito, o cheques electrónicos (ACH) sin cobro, cuando hacen pagos por Internet o por teléfono, usando el sistema automatizado. Visite [www.ladwp.com](http://www.ladwp.com) y registre su cuenta del LADWP para hacer pagos por Internet, o llame al 1-800-DIAL DWP para hacer pagos telefónicos o para recibir otros servicios.

## ¡CUIDADO CON TRABAJADORES DEL LADWP!

El LADWP le ruega a todos los motoristas el manejar con mucho cuidado en zonas de construcción.

- Reduzca su velocidad. Mantenga una buena distancia entre usted y el vehículo de adelante.
- Obedezca los carteles y señales de tránsito.
- Importante - Manténgase alerta y observe si hay trabajadores o equipo de construcción.

Los equipos de construcción trabajan para usted. Cuidemos de que todos vuelvan a casa sanos y salvos.